

Staying on top of Conflict



the Seven a's of Confession

- a**ddress everyone involved
(All those whom you affected)
- a**void if, but, and maybe
(Do not try to excuse your wrongs)
- a**dmit specifically
(Both attitudes and actions)
- a**cknowledge the hurt
(Express sorrow for hurting someone)
- a**ccept the consequences
(Such as correcting gossip)
- a**lter your behavior
(Change your attitudes and actions)
- a**sk for forgiveness



PEACEMAKER
MINISTRIES

the four promises of forgiveness

- I will not dwell on this incident
- I will not bring this incident up and use it against you.
- I will not talk to others about this incident.
- I will not allow this incident to stand between us or hinder our personal relationship.

the pause principle of Negotiation

- p**repare
- a**ffirm relationships
- u**nderstand interests
- s**earch for creative solutions
- e**valuate options objectively and reasonably

For more information on restoring relationships and resolving conflict,

visit: www.peacemaker.net

Four Principles of Peacemaking

go to higher ground
See Conflict as an opportunity

- See conflict as an opportunity to grow and serve
- Clarify and live out your highest values and beliefs
- Treat others the same way you'd like them to treat you

get real about yourself

take responsibility for your contribution
to a Conflict

- Overlook minor offenses
- Check your heart for idols (desires turned into demands)
- Confess humbly and thoroughly (The Seven A's)

gently Engage Others

help others See how they have Contributed
to a Conflict

- Keep the circle as small as possible
- Listen carefully to really understand
- Offer respectful and constructive correction

get together on laSting Solutions

Strengthen relationships through genuine
reConCiliation and agreement

- Forgive others the same way you want to be forgiven (Four Promises)
- Resolve material issues by looking out for the interests of others (PAUSE)
- Get help if necessary